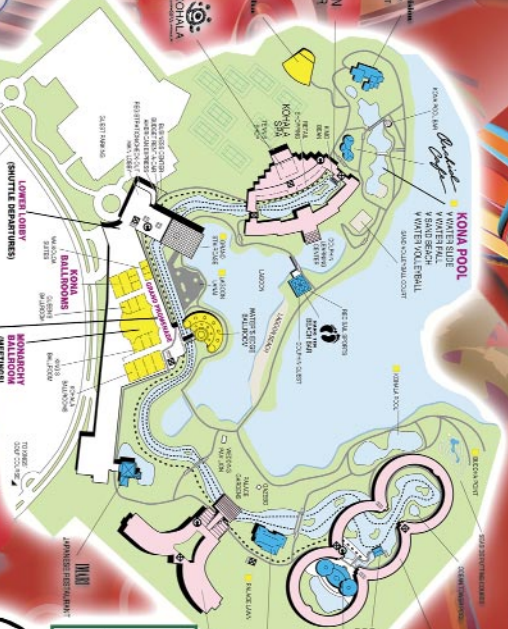




Hilton  
Waikoloa Village



**LEGEND**

**CONDORGE** **CONDORGE**

**STAIRWAYS** **STAIRWAYS**

**ELEVATORS** **ELEVATORS**

**TOWERS** **TOWERS**

**RESTAURANTS** **RESTAURANTS**

**FUNCTION SPACE** **FUNCTION SPACE**

**BOULEVARD** **BOULEVARD**

**WALKWAY** **WALKWAY**



# PASSPORT TO PARADISE

## ALOHA, WIENERSCHNITZEL OPERATORS AND SERVICE PARTNERS!

Welcome to the "Waves of Change"  
Weinerschnitzel's 2000 National Operator's  
Seminar in Hawaii.

The 2000 NOS is designed to offer you more than just a change of scenery. While you're with us in Kona, you'll learn about the many exciting in-store changes that we're planning as we approach Weinerschnitzel's 40th Anniversary.

Your NOS committee members have been working since June of 1999 to make sure the changes you'll experience in Kona are all positive steps toward a better and more profitable future for your restaurant.

We urge you to take a few minutes to browse through this brochure to familiarize yourself with the meeting agenda plus the numerous attractions and activities available here in paradise.

Welcome and Aloha!

Mark Bingham  
Honorary Chairman

Ralph Smolik  
Co-Chairman



## WIENERSCHNITZEL NOS GUEST REGISTRATION AREA

All operators, managers, vendors, corporate, staff and their guests including spouses and children, must register to receive credentials for entry into all NOS events.

The Registration Area is also "the place" to sign-up or ask questions regarding tours and activities including the dine-around shuttle, Kailuea-Kona shopping shuttle and the complimentary airport shuttle. Guests wishing to utilize the complimentary airport shuttle service (available only to those guests departing on Friday, October 6th) must sign up at the NOS Registration Area on or before Wednesday, October 4th.

### HOURS AND LOCATION

October 1st	Sunday	3pm - 5pm	Grand Staircase
October 2nd	Monday	3pm - 5pm	Grand Promenade (Convention Center)
October 3rd	Tuesday - Wednesday	8am - 12pm	Grand Promenade (Convention Center)

### LOWER LOBBY REGISTRATION AND DEPARTURE AREA

A secondary registration/sign-up area will be open each day for your convenience:

9:00am - 9:00pm	Tuesday
9:00am - 5:00pm	Wednesday
9:00am - 8:00pm	Thursday



## AGENDA HIGHLIGHTS

"A Taste of Waikoloa" Opening Cocktail Party – Kona Pool Deck

**Monday Oct. 2nd, 6:00 pm – 8:00 pm**

Watch your first Wave Of Change without getting wet at our special "Taste Of Waikoloa" welcome reception. Experience the good vibrations as you sip a refreshing drink near the Kona Pool deck, amidst waterfalls, slides and grottos with fellow Wienerschnitzel operators, vendors, GGI staff, and guests. Enjoy a taste of the culinary delicacies prepared by the Hilton Waikoloa's finest restaurants. Our hors d'oeuvre buffet will feature selections from Imari, Donatoni, Kamuela Provision Company, Orchid Café and Palm Terrace. It's a great introduction to the resort and to the 2000 "Waves of Change" NOS.

### Get Your Free Authentic Hawaiian Shirt!

For all Operators, Managers, Vendors, & Corporate Staff

While sampling the tastes of Waikoloa, be sure to stop by the "Aloha Shirt" hut to select a Hawaiian shirt of your choice, where you can purchase a matching shirt or sarong for your spouse.

**The Operator's Kokomo Club** – Water's Edge Ballroom

**Monday/Tuesday October 2-3rd, 8:00 pm – 10:00 pm**

**Thursday October 5th, 8:00 pm – 12:00 am**

Fun! Fun! Fun! After hours! You'll find billiards, music, camaraderie and more each evening at the "Waters Edge" Ballroom, on the Grand Promenade in front of the Grand Ballroom. HOSTED BAR (for a limited time only each evening) courtesy of Wienerschnitzel Operations Department. Dress code: Casual attire. No One Under 18 Admitted.

### AWARDS BREAKFAST BANQUET

**Tuesday October 3rd** – The Grand Ballroom

**7:30 am Plated Breakfast** (Please be prompt. No One Under 18)

**9:00 am – 10:30 am Awards Presentation**

Everybody wins at our sit down, Ohana-style breakfast. Enjoy orange or guava juice, Big Island scrambled eggs served with bacon, hash browns, and fresh breakfast bakeries, with fruit preserves and butter. Don't miss this special part of the National Operators Seminar... we've even heard rumors about a special appearance by a certain group of international surf song recording stars. Hmmm... wonder who that might be? Dress code: Casual business attire.

### THE WIENERSCHNITZEL 2000 BIG ISLAND OPEN

**Waikoloa Golf Club / Kings' Course**

**Tuesday, October 3rd, 12:00pm Shot Gun Start**

**5:30-7:00 pm Tournament Reception**

The Waikoloa Golf Kings' Course, the location of this year's Wienerschnitzel golf tournament, is one of The Big Island's most highly acclaimed golf facilities. The Waikoloa Kings' Course is world-renowned, with unparalleled golf challenges. Shuttles for the Kings Course depart immediately following the business session from the lower lobby, located directly off the main lobby.

Immediately following the tournament, there will be a tournament reception. Dress code: Golf attire - no tank tops and/or cut-off's.

### DINE-AROUND

**Tuesday, October 3rd, 5:30 pm** – Sign up in the Registration Area

It's your night to explore! You're on your own to take the Dine-Around Shuttle to the restaurants at the Kings Shopping Center or in Kailua-Kona. Shuttles begin departing from the lower lobby at 5:30pm. (See last page for more details.) Most restaurants are moderately priced and won't take a bite out of your pocket book.

**Wednesday, October 4th, 8:00 am – 9:15 pm**

**Keynote Speaker - John Cassis** – The Grand Ballroom

John Cassis helps his audiences discover, with good doses of humor and warmth, how to prepare for change. Drawing from the latest research on change in business and culture, Cassis presents positive ways people can adapt to the challenges of change. John Cassis' inspirational presentations have been embraced by live audiences as well as people who have heard his messages through tapes, television appearances and his motivational newsletter. Dress code: Casual business attire. No One Under 18 Admitted.

### MARKETING & ADVERTISING PRESENTATION

– The Grand Ballroom –

**Wednesday October 4th, 9:30 am – 11:00 am**

The magic word for our Marketing & Advertising Presentation is **change**. Big change! You'll learn lots of great new ways to maximize Wienerschnitzel's unique opportunities for change as we unveil our exciting new strategy to carve ourselves a bigger slice of the market share pie. Of course, you'll get a sneak preview of our hot new television campaign plus a Year 2000 Promotional Calendar that's the best in its class. You'll also get a chance to win some incredibly amazing prizes when you play "Change Pays Off." Don't miss this important event. And come early for a good seat down front! Dress code: Casual business attire.

### EXHIBITOR'S TOTALLY TUBULAR EXPO!

– The Grand Ballroom –

**Wednesday October 4th, 5:30 pm**

**Vendor Reception Kohala I Ballroom, 7:00 pm – 10:00 pm**

Get groovy in the Grand Ballroom as you visit each exhibitor's booth to sample their new products, exchange information, renew old friendships and review the latest technological advances. Along the way there will be plenty of entertainment and surprises. Grab a cold drink and some eats while enjoying the fun, totally tubular surf party theme. Don't forget to get your custom TDO license plate frame, yours to take home just for visiting all the 2000 vendor booths. Dance the night away to the tunes of our cool DJ. It'll be a blast... at the Exhibitor's Totally Tubular Expo party.

**THURSDAY OCT. 5**

**“Teaming Up for Change Challenge” Invitational**

– The Palace Lawn

**Sports Breakfast Buffet, 8:00 am – 9:00 am**

**Team Building, 9:00 am – 12:30 pm**

Join us for our Sports Breakfast Buffet and get ready for an incredible three and a half hours of team challenge! This is an exciting, fast-paced, multi-tasking, team-building event. Operators who are performance and time oriented, will really love this program. Mental and physical challenges are presented to the team. Along the way, teams record their accomplishments through a photo challenge. It's an amazingly fun and exciting way to build your leadership skills. Challenges do not demand physical fitness or strength.

Be prepared. Because many people have not had the opportunity to participate in a Team Challenge Event, we have prepared a checklist to help ensure that you enjoy your team building experience to the fullest extent possible. What to Wear: The program will be taking place in an informal, outdoor atmosphere, so only casual clothing is necessary. Loose fitting pants or shorts. Your team T-shirt is mandatory (wear it with pride!). Comfortable, walking, or running shoes. Do wear: sunglasses, lip balm and sunscreen.

**THE CLOSING KONA KLAM BAKE & BEACH BASH**

– Anaeho'omalua Bay (A-Bay Beach) –

**Thursday, October 5th, 7:00 pm – 10:00 pm**

As the sun sets over the Pacific, shuttles will depart from the lower lobby to whisk us to Anaeho'omalua (A-Bay), a beautiful, white sand beach covered with coconut trees just minutes from the hotel. There, as our meeting comes to a close, our “Wienerschnitzel 40th Anniversary Beach Bash” will be held in Wienerschnitzel's honor. Take your place at a seaside table and enjoy the specially prepared Kona Klam bake that will feature a variety of island seafood favorites including jumbo prawns and of course, steamed clams. In addition the sumptuous buffet will also feature grilled marinated beef, chicken breasts with papaya relish and more. The family style beach bash will feature an aloha arcade for family fun and live entertainment to enjoy dancing under the stars to the tunes of Kona's very own Seaview band. Finally, you'll return to the Hilton Waikoloa, having experienced a small part of the past, filled with fond memories of Hawaii and the 2000 NOS “Waves of Change.” Dress code: Totally casual, shorts and shirts. Suggestion: Sandals or Thongs

**WIENERSCHNITZEL NOS REGISTRATION AREAS**

**Sunday October 1st Grand Staircase, 3 pm – 5pm**

**Monday October 2nd Grand Promenade, 3 pm – 5 pm**

**Tuesday October 3rd Kona Pool Deck, 5:30 pm – 7 pm**

All operators, managers, vendors, corporate staff & their guests must register to receive NOS credentials for entry into all NOS events.

**AIR & GROUND TRANSPORTATION**

The Hilton Waikoloa is a brief twenty-minute drive from the Keahole-Kona Airport on The Big Island of Hawaii. Guests arriving on Monday, October 2nd and departing on Friday, October 6th (only) Guests arriving Monday, October 2nd or departing Friday, October 6th will receive complimentary transportation, via air-conditioned luxury shuttle, to and from the Keahole-Kona Airport. If you would like to take advantage of the complimentary shuttle transportation service, please complete and return the enclosed “AIRPORT TRANSPORTATION SIGN-UP FORM”. Everyone will be met at the baggage claim area where a representative will be holding a Wienerschnitzel NOS sign and will direct you to your transportation.

**Guests arriving/departing on other dates**

Complimentary shuttle services are ONLY available on Monday, October 2nd and Friday, October 6th. Guests arriving or departing on any other date(s) will need to arrange their own transportation to and from the Keahole-Kona Airport. Optional airport transportation services include airport shuttles (reservations are required two (2) days in advance) starting at \$26.00/person, rental cars averaging \$60.00-\$70.00 per day (please make your reservations in advance) or cabs at approximately \$30.00. Please refer to the detailed information listed below:

Airport Shuttle

Speedi Shuttle (808.329.5433 or 800.977.2605) or (www.speedishuttle.com) at the Hilton Waikoloa Resort (808.886.1234) provide daily transportation between the Keahole-Kona airport, Reservations must be confirmed at least two days in advance. Courtesy phones are available for your convenience in the baggage claim area at the Keahole-Kona Airport. The hours of operation for Speedi shuttle are from 5am to 9pm. Keahole-Kona Airport. Speedi's rates are as follows:  
1 Person: \$27.97 – Four People: \$39.80  
2 People: \$31.20 – 5-6 People: \$40.88-\$43.05  
3 People \$35.50 – 7 People: \$52.71

Rental Car Companies

(Located at the Keahole-Kona Airport)

Avis: 808-327-3000. Dollar: 808-329-2744.  
Budget: 800-527-0700. Budget (at Hilton Waikoloa): 800-527-0700. Hertz: 808-329-3566  
National: 808-329-1674. Alamo: 808-329-8896.

Taxi Services

Aloha Cab Company: 808-325-5448

Inter-Island Airline Carriers

Aloha Airlines: 808-244-9071 & 800-367-5250

Hawaiian Airlines: 808-871-6132  
& 800-367-5320

Complimentary Kings' Shopping Center Shuttle

Complimentary 24-hour shuttle service is available through the Hilton Waikoloa. NOS guests interested in traveling to Kings' Shopping Village will find the shuttle pick-up located in the main lobby.

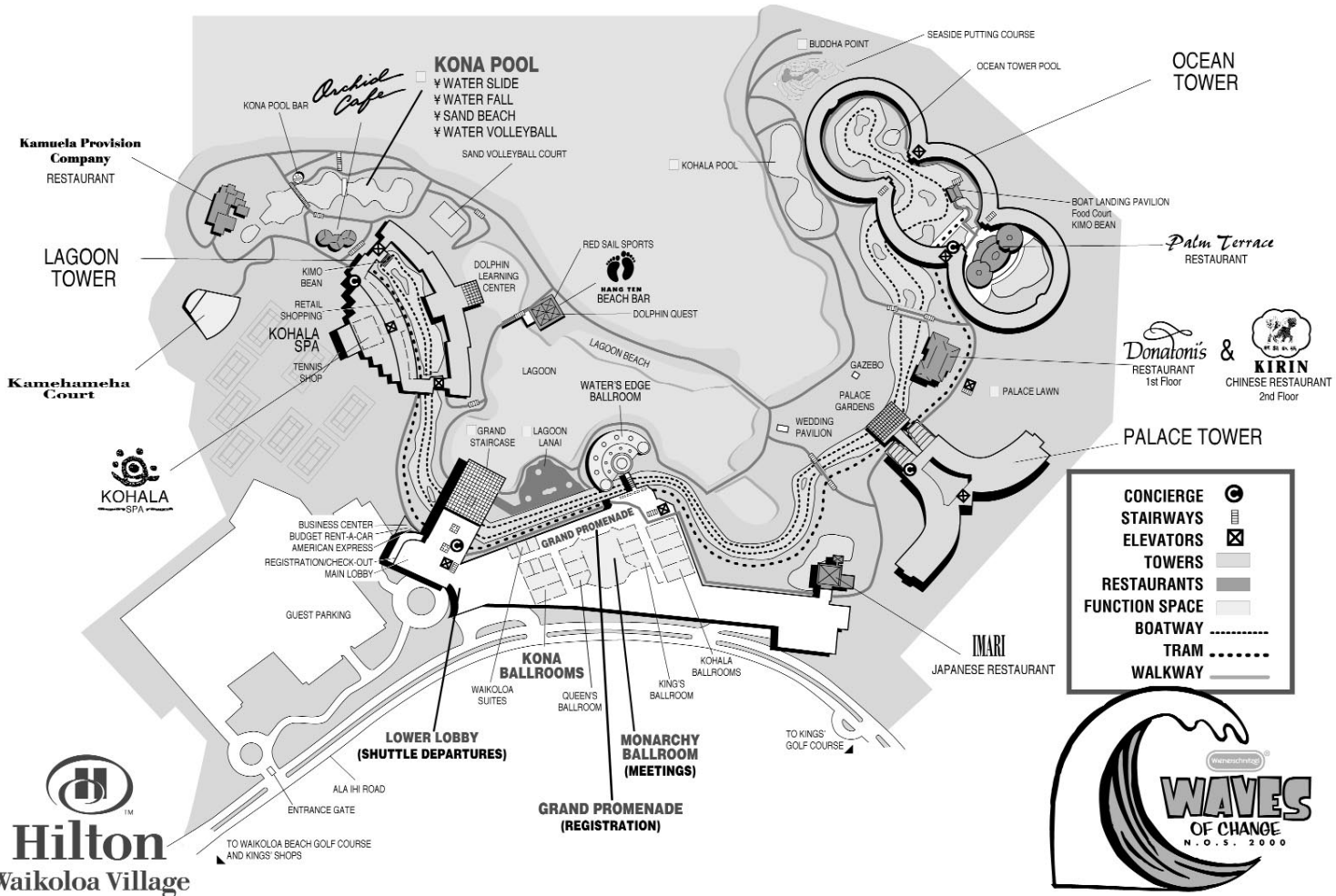
Complimentary Waikoloa Shuttle

This shuttle provides visitors with FREE transportation within the Waikoloa Resort area from 6:00am to 8:00pm. Service includes stops at the golf course clubhouses, tennis center and Anaeho'malu Bay (A-Bay).

Wienerschnitzel's Complimentary

Kailua-Kona Shuttle

Complimentary shuttle service is available from 12 noon to 4:00pm Tuesday – Thursday. For those that would like to hit the town of Kailua-Kona and do some serious shopping and eating, sign-up at the registration area in the Grand Promenade near the Grand Ballroom.



**KONA POOL**

- ¥ WATER SLIDE
- ¥ WATER FALL
- ¥ SAND BEACH
- ¥ WATER VOLLEYBALL

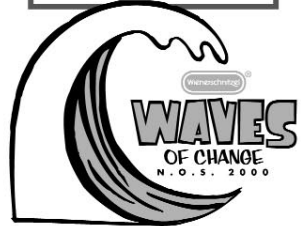
**OCEAN TOWER**

*Palm Terrace*  
RESTAURANT

*Donatoni's* & *KIRIN*  
RESTAURANT 1st Floor  
CHINESE RESTAURANT 2nd Floor

**PALACE TOWER**

CONCIERGE	⊙
STAIRWAYS	⌄
ELEVATORS	⊠
TOWERS	▭
RESTAURANTS	▭
FUNCTION SPACE	▭
BOATWAY	⋯
TRAM	⋯
WALKWAY	—



**Kamuela Provision Company**  
RESTAURANT

**LAGOON TOWER**

**Kamehameha Court**



- BUSINESS CENTER
- BUDGET RENT-A-CAR
- AMERICAN EXPRESS
- REGISTRATION/CHECK-OUT
- MAIN LOBBY

**LOWER LOBBY**  
(SHUTTLE DEPARTURES)

**KONA BALLROOMS**

**MONARCHY BALLROOM**  
(MEETINGS)

**GRAND PROMENADE**  
(REGISTRATION)

**IMARI**  
JAPANESE RESTAURANT

## **HILTON WAIKOLOA VILLAGE**

The Hilton Waikoloa Hotel • 425 Waikoloa Beach Drive  
Waikoloa, Hawaii • Phone (808) 886-1234 • FAX (808) 555-5555

The Hilton Waikoloa Village is located on the sun blessed Kahala coastline of the Big Island. The nine-mile stretch of sunny coast is one of those rare places on earth where reality surpasses expectation. Here, Hilton provides the ultimate luxury resort.

Opened in September of 1988, the resort is located on 62 ocean front acres with three separate low rise towers, totaling 1, 241 guest rooms and suites. This mega resort offers a wide variety of activities including tennis, spa, dolphin encounter program and golf. The resort also features shopping and excellent dining experiences, making this an all-inclusive destination. Arriving guests cruise on mahogany boats along tranquil waterways to lavish accommodations. Guests may also choose to travel by air-conditioned tram or stroll leisurely along flagstone walkways flanked by Polynesian and Oriental artwork along the resort "Museum Walk."

On an exotic island born of fire and water, the setting of the Kohala Spa inspires a mystical sense of the rhythms of life. The spa's philosophy is based on the native Hawaiian word "ho'oponopono," which means a therapeutic healing of body and mind. Kohala Spa offers a wide range of treatments and services, including balneotherapy, aromatherapy, limu and Kur baths, herbal wraps and body polish treatment rooms.

This Polynesian playground offers virtually every activity under the sun from snorkeling and swimming to scuba diving and nearby deep-sea fishing. Experience the 175-foot twisting waterslide in our Kona Pool or float peacefully in the meandering Kohala River Pool. Hilton Waikoloa Village is a destination in itself.

### **Porter Gratuity**

Porter gratuity is not necessary for Wienerschnitzel guests – it is included in your room rate.

### **The Hilton Waikoloa Village Dress Code**

Guests are required to wear a cover-up, shirt, shoes and shorts/pants.

## **The Sumptuous Village Restaurants**

Restaurants at the Hilton Waikoloa Village offer distinctive cuisine exquisitely prepared and presented. From gourmet dining in elegant surroundings to casual poolside snacks, enjoy a truly memorable experience

### **Boat Landing Bar**

Located in the atrium of Ocean Tower, this is a favorite gathering spot for thirsty travelers. Enjoy a cool cocktail and relax to the music of your Hawaiian favorites. Open nightly from 5:00pm to 11:00pm.

### **Donatoni's**

Relax and enjoy an intimate dining experience in the most romantic restaurant in the islands, featuring northern Italian cuisine, antipasti, a variety of pasta dishes, and an exquisite array of authentic Italian desserts. Treat yourself to one of Donatoni's special Espresso or Cappuccino creations... Bravissimo! Located between Ocean and Palace Towers. Reservations recommended. Open for dinner from about 6:00pm to 10:00pm.

### **Kimo Bean**

Fine coffee, pastries and cakes. Located in Lagoon Tower. Open from 6:00am to 11:00pm.

### **Hang Ten**

This is the place to meet to watch the dolphins frolic in the Lagoon below as you enjoy a casual outdoor lunch. Choose from burgers, hotdogs, salads, sandwiches and tropical fruits. Stop and enjoy one of our famous "Smoothies", or try one of our refreshing tropical cocktails while watching your favorite sporting event... all at Hang Ten! Located between the Lagoon and the Dolphin Pond, open for lunch and cocktails from 10:30am to 5:30pm.

### **Imari**

Experience Imari...where the present mingles with the past. The art of Japanese cooking is demonstrated in a variety of styles: Teppanyaki, where chefs expertly prepare your meal before you; Shabu-Shabu, a traditional Japanese dining experience served table-side, or Sushi Bar, where you will enjoy a variety of fresh Japanese delicacies. Imari is located between the Palace Tower and the Convention Center. Open for dinner from 6:00pm to 10:00 pm.

### **Kamuela Provision Company**

A breathtaking view provides the perfect atmosphere for dining at this popular restaurant. Steaks and fresh fish are prepared to your liking. Enjoy the spectacular sunset from the Ocean Lanai, while sipping your favorite tropical drink and listening to the live music of our solo guitarist playing Hawaiian favorites. Savor the ambiance at Kamuela Provision Company... great food and good times! Located in Lagoon Tower near Kona Pool. Open for lunch from 11:30am to 2:30pm and dinner from 5:30pm to 10:30pm.

### **Orchid Café**

Dine alfresco at Orchid Café... this easy, breezy restaurant prepares a refreshingly unique breakfast and lunch menu, which includes a variety of breakfast favorites, and tempting gourmet pizzas. Salads and sandwiches for lunch. Located between Lagoon Tower and Kona Pool. Open for breakfast and lunch 6:30am to 3:30pm.

### **Palm Terrace**

A background of cascading waterfalls and lush, tropical foliage awaits our guests who choose to enjoy the variety of cuisine featured at this popular breakfast and dinner buffet restaurant. Our lavish breakfast buffet will tempt you with freshly baked pastries, fresh island fruits, traditional American fare and a selection of Japanese specialty dishes. Our nightly dinner buffets offer a variety of international themes... the selections are certain to satisfy the heartiest of appetites. Located in the atrium of Ocean Tower. Open for breakfast 6:00am to 11:00am. Open for dinner 5:00pm until 9:30pm.

### **SHOPPING**

Shopping at the Hilton Waikoloa Village offers several shops in men's and woman's designer clothing and sportswear, painting and sculpture, custom and name brand jewelry, accessories, cosmetics, logo wear, beach attire, sundries and souvenirs of your island vacation. For your convenience, shops are open from 9:00am in the morning to 10:00pm.

### **Waikoloa Kings' Shops**

Unique shopping and much more - including impressive cultural and natural history exhibits. Examine dramatic photographs and

hand crafted scale models. Shops include Liberty House, Tutu Nene, Noa Noa, and Crazy Shirts. On Thursday nights (6:00 - 8:00pm) Kings' Shops offer free entertainment in the tree-shaded courtyard including jazz, hula and Hawaiian slack key guitar.

### **Waimea**

This sprawling ranch community situated at a cool 2,500-foot elevation is home to Parker Ranch. Browse through the Parker Ranch Shopping Center, which is home to a variety of shops. Twenty minutes north on Highway 19.

### **Kailua-Kona**

Alii Drive in the town of Kailua-Kona is the main thoroughfare. It is lined with numerous shops so you can check off every item on your souvenir list. There are restaurants to satisfy every palate. Kailua pier where you can observe fish weigh-ins, and historical points of interest, including Hulihee Palace and Mokuaikaua Church. Thirty minutes south on Highway 19; ten minutes south of Keahole Airport. A Kailua-Kona Shopping Shuttle runs daily between the Hilton Waikoloa Village and Kona Inn Shopping Village.

### **RESORT ACTIVITIES**

#### **Dolphin Quest**

During your visit at the Hilton Waikoloa Village, we hope you will have the opportunity for a once in a lifetime experience with our dolphins. Dolphin Quest Hawaii offers the following unique programs:

Dolphin Discovery: This program is for children 5 to 12 years of age. A 30-minute, shallow water encounter full of fun, education, hands on contact, and adventure with the dolphins. The cost of the program is \$85.00 per child. This program is very popular and fills up fast, the sooner you make the reservations the better. Schedules and times are available at the Dolphin Quest Activity and Gift Shop.

Teen Program: The Teen Encounter is designed for participants ages 13 - 19. The price is \$85.00 per participant.

Adult Encounter: The Adult Encounter for individuals 16 years of age and older is a half-hour interactive program. The cost is \$115.00 per person. Space is limited and participants are selected by a daily lottery.

Dolphin Doubles: This special 30-minute encounter is for those 16 years of age and older and is designed for participants to share a dolphin experience with a friend or loved one. The cost is \$190 for two people. Priority to our shallow water programs is given to children first and the program is limited throughout the year.

**Ana'eho'omalu Bay**

A beautiful white sand beach with coconut trees for shade. Windsurfing and other water activities are available. Ana'eho'omalu is a public beach just few minutes' drive away from Hilton Waikoloa Village. Complimentary shuttles are available for hotel guests.



**Fish Frenzy**

9:00am - Monday and Tuesday. Feeding of the fish located at Kimo Bean/Lagoon Tower. Complimentary.



**Game Room**

A game room is located near the Kona Pool towel desk in the Lagoon Tower.



**Shell Jewelry Making**

11:00am - Monday, Wednesday and Friday. \$10 for supplies.



**Golf Clinic**

Monday, Wednesday and Friday at the Kings' Course. 4:30pm -- Couples Putting Tournament. Friday at the Kings' Course.



**Ti Leaf Lei Making**

11:00am - Monday, Wednesday and Friday. \$15 for supplies.



**Flower Lei Making**

12:00pm -- Monday, Wednesday and Friday. \$15 for supplies.



**Star Gazing**

7:30pm - 10:30pm Tuesdays.



**Scuba Discovery**

1:30pm Daily Kona Pool.



(Located in the Hilton Waikoloa)

Day Camp (full day)

9:00am - 4:00pm.....\$55.00  
(half day).....\$40.00

Night Camp

5:30pm - 9:30pm.....\$40.00

Come on kids... pack your swimsuit, shoes hat, and sunscreen and join our Camp Menehune program. Our camp advisors offer themed events from Indiana Jones Day, Pee Wee Chef for the Day, and Hawaiian Day. Activities include face painting, lei making, fruit smoothies, and much, much more! Camp Menehune is for guests between the ages of 5 - 12. The Camp Menehune facility is located in the Ocean Tower West, on the 2nd floor. Reservations are required ( Call by 6:00 p.m. the day prior).

**Child Care Services**

Child care is available through P.A.T.C.H. ("People Attentive To Children,") For reservations and information call 808-331-2909.

P.A.T.C.H. is licensed by the State of Hawaii. A three- hour service minimum is required along with a 24-hour notice to reserve and/or cancel child care services. Child care workers are independent and must be paid in cash upon services rendered. Rates are as follows:

- One or two children (3-hour minimum) \$14.00 per hour
  - Additional per child from same family \$2.00 per hour
  - Additional per child from separate families \$4.00 per hour
- Holidays Additional Fee -


(Note: Midnight to 8:00am - \$2.00 per hour extra)





## MONDAY OCTOBER 2, 2000


### 3:00 pm – NOS Pre-Registration

Grand Staircase (main lobby)   
Convention Center

### 6:00 pm – 8:00 pm – Opening Cocktail Party

Kona Pool Deck

### 8:00 pm – 10:00 pm – Operator's Kokomo Club

Water's Edge Ballroom/Convention Center 

## TUESDAY OCTOBER 3, 2000

### 6:45 am – Breakfast with Bingham

In Room Channel 21

### 7:30 am – Sit Down Breakfast


Monarchy Ballroom   
Convention Center

### 9:00 am – 10:30 am – Awards Presentation

Monarchy Ballroom/Convention Center

### 10:30 am – Afternoon Open to All NOS Guests

### 10:45 am – Golf Tournament Shuttle

Departures  
Lower Lobby 

### 12:00 pm – Big Island Open

Waikoloa Golf Club/Kings Course

### 12:00 pm – 2:00 pm – Shopping Shuttles

Lower Lobby

### 5:30 pm – 7:00 pm – Post-Golf Tournament Reception

Waikoloa Golf Club/Club Patio

### 6:00 pm – 7:00 pm – Golf Tournament Shuttle

Departures  
Waikoloa Golf Club

### 6:00pm – 10:00pm – Dine-Around Shuttle Service

Lower Lobby

### 8:00 pm – 10:00 pm – Operator's Kokomo Club


Water's Edge Ballroom/Convention Center 

## WEDNESDAY OCTOBER 4, 2000

### 7:00 am – 8:00 am – Continental Breakfast

Monarchy Ballroom/Convention Center


### 8:00 am – 9:15 am – Keynote Speaker/John Casis

Monarchy Ballroom/Convention Center 

### 9:15 am – 9:30 am – Special Presentation


Monarchy Ballroom/Convention Center

### 9:45 am – 11:15 am – Advertising Presentation

Monarchy Ballroom/Convention Center 

### 11:15 am – 7:00 pm – Afternoon Open to All NOS Guests

### 1:00 pm – 3:00 pm – Shopping Shuttles

Lower Lobby 

### 7:00 pm – 10:00 pm – Exhibitors Cocktail Party/Booths


Grand Ballroom 

## THURSDAY OCTOBER 5, 2000

### 8:00 am – 9:00 am – Sports Buffet Breakfast

Palace Lawn

### 9:00 am – Teaming Up For Change Challenge

Palace Lawn 

### 11:00 am – 1:00 am – Shopping Shuttles

Lower Lobby

### 5:30 pm – 6:30 pm – Closing Kona Klambake Beach Bash

Shuttle Departures 

Lower Lobby


### 10:00 pm-12:00 pm – Closing Kona Klambake Beach Bash

Anaeho-omalua Bay

## FRIDAY OCTOBER 6, 2000

### Continuous\* – Airport Shuttle Service

Haleakala Gardens 

\* Guests wishing to utilize the complimentary Airport Shuttle Service (available only to those guests departing on Friday, October 6th) must sign up at the NOS travel desk on or before Wednesday, October 7th. 



# DINE-AROUND SHUTTLE

In Waikoloa & Kailua-Kona



Enjoy an evening on your own Tuesday, October 3, 2000. Guests can take advantage of a variety of local restaurant fare ranging from exquisite dining offered locally at the Waikoloa Kings' Shopping Center to Waterfront Row in Kailua to the American staple - fast food. Dine-Around shuttle service begins at 5:50pm. ALL guests are required to sign-up at the Guest Registration Area located in the Grand Promenade near the Grand Ballroom in the Hilton Waikoloa.

## KINGS' SHOPPING CENTER

— Waikoloa —

### ★ Roy's Waikoloa

#### Bar & Grill

(Pacific Rim/Eurasian)

Starting Entree Price: \$24.00

Child: \$12.00

260 Waikoloa Beach Dr.

808.886.4321

### Big Island Steak House

(American)

Starting Entree Price: \$16.00

No Child's Menu

250 Waikoloa Beach Dr.

808.886.8805

### Senór Nachos

(Mexican)

Starting Entree Price: \$5

No Child's Menu

100 Wailea Ike Drive

808.879.7677

### Kings' Court Pizza & Grill

(Pizza)

Starting Entree Price: \$5.00

No Child's Menu

250 Waikoloa Dr.

808.886.7700

### Grand Palace

(Chinese)

Starting Entree Price: \$18.00

No Child's Menu

250 Waikoloa Beach Dr.

808.886.6668

### Hama Yu

(Japanese)

Starting Entree Price: \$25

No Child's Menu

250 Waikoloa Beach Dr.

808.886.6333

### Dairy Queen/Orange Julius

(American)

250 Waikoloa Beach Dr.

808.886.1029

### Subway

(American)

Starting Entree Price: \$4.99

250 Waikoloa Beach Dr.

808.886.7488

### Wild Boar Juice Bar

(American)

250 Waikoloa Beach Dr.

808.886-1674

## KAILUA-KONA

### Bubba Gump Shrimp Co.

(Seafood)

Starting Entree Price: \$7.00

Child: \$3.59

808.551.8442

### Palm Cafe

(Hawaiian Regional)

Starting Entree Price: \$20.00

No Child's Menu

75-5805 Alii Dr.

808.329.8200

### ★★ Jameson's by the Sea

(Seafood)

Starting Entree Price: \$14.95

No Child's Menu

77-6452 Alii Dr.

808.329.5195

### Kona Inn

(American)

Starting Entree Price: \$

No Child's Menu

75-7544 Alii Dr.

808.329.4455

### Ocean View Inn

(Hawaiian)

Starting Entree Price: \$7.50

No Child's Menu

75-5683 Alii Dr.

808.329.9998

### ★ Huggo's

(Hawaiian Regional)

Starting Entree Price: \$16.95

Child's: \$6.95

75-5828 Kahaia Rd. (Alii Dr.)

808.329.1495

### Hard Rock Cafe

(American)

Starting Entree Price: \$8.99

Child's - \$5.99

75-5815 Alii Dr.

808.329.8866

★ Best Choice on the water

★★ Located approximately 5

miles from Kailua-Kona, Taxi

Service Available

## DINE AROUND SHUTTLE

### Pick-Up & Drop-Off

(Depart from the lower lobby area)

### Kona Town

Drop off and pick up will

be near the King

Kamehameha Hotel, the

area in front of the pier

under the Banyan tree.

### Kings' Shopping Center

Drop off and pick up will be

curbside fronting the Big

Island Steak House.

## NOS COMMITTEE 2000 NOS COMMITTEE CHAIRPERSONS

**Honorary Chairman • Mark Bingham**  
**Co-Chairman • Ralph Smolik**

### Accommodations

- Tom Amberger
- Machel Cook
- Mark Shiozaki (Adville/USA)

### Awards Coordination

- Debra Tepel (Adville/USA)

### Budget Coordination

- Tom Amberger
- Vicki Walls (Adville/USA)

### Team Building

- David Kreitlow
- Vicki Walls

### Corporate Sponsor

#### Funding

- Ralph Smolik

#### Exhibits

- Ralph Smolik

#### Golf Tournament

- Ken Wagstaff
- Andrea Papo

#### On-Site Activity

#### Coordination

- Barbara Huish
- Cindy Scott
- Andrea Papo
- Debra Tepel
- Tracey Yanez (Adville/USA)
- Sophia Paliov (Adville/USA)

### Event Coordination

- Adville/USA

